

Technical Trainer (25133)

Job Description:

Dell Perot Systems is a worldwide provider of information technology services and business solutions to a broad range of clients. It is currently looking for a **Technical Trainer** to join our team in **Lincoln, NE**.

Job Responsibilities:

These positions will design and implement in-house programs to train helpdesk analysts and their team leads. You will coordinate class arrangements, conduct training classes, and develop criteria for evaluating effectiveness of training activities. You will work on an individual basis with analysts and leadership to develop new training programs and make modifications of purchased programs.

Required Skills:

You should be able to demonstrate experience with developing in-house programs and practices to identify developmental needs. This should include preparing personnel for more responsible positions and increasing effectiveness in current responsibilities. Those with an infrastructure support background are encouraged to apply.

More about Dell Perot Systems

Dell Perot Systems is a unit of Dell Services, a new business organization formed by the acquisition of Perot Systems by Dell. Dell Services will develop and deliver a best-in-class suite of end-to-end IT services and business solutions that reduce IT complexity and lower costs for customers. The acquisition extends Dell Services into hosting, consulting, applications and business-process outsourcing, and expands Dell's existing managed and modular services. Dell Services' customers span global corporations, government agencies, healthcare and educational institutions, and small and medium enterprises.

Dell Services will be one of the world's largest technology services organizations with more than 41,000 experienced and skilled technology and business services professionals and revenue of approximately \$8 billion from enhanced services. Dell Services' values are centered on acting with integrity at all times, exhibiting a passion for serving our customers and displaying a strong work ethic while working effectively as a team. Our employees are committed to winning and to our company's success.